

# Lifetime Non-Prorated Transferable Warranty

Sunrise Windows, Ltd. warrants to you, the original purchaser of Sunrise Windows and Coastal Performance Windows, that under normal use this product will be free from defects in material and workmanship for as long as you own or reside in the home in which the windows and sliding doors were installed. The details of the warranty are as follows:

**PVC FRAME AND SASHES - LIFETIME NON-PRORATED TRANSFERABLE WARRANTY**

The welded corners will never separate. The PVC extrusions will not CHIP, CRACK, DELAMINATE, PEEL, FADE, BLISTER, PIT, or WARP for as long as you live in your home. This warranty is transferable to the next homeowner.

**HARDWARE - BALANCES - OTHER MOVING PARTS - LIFETIME NON-PRORATED TRANSFERABLE WARRANTY**

All of the hardware (balances, tilt latches, crank mechanisms, rollers, and all other hardware components) is warranted against breaking, cracking, or otherwise failing for as long as you live in your home. This warranty is transferable to the next homeowner.

**INSULATED GLASS - LIFETIME NON-PRORATED TRANSFERABLE WARRANTY**

The insulated glass seal will not fail for as long as you live in your home. Insulated glass with SunBlinds between the panes is also covered for as long as you live in your home. The insulated glass unit is warranted to be free from material obstruction of vision caused by film formation or dirt collection between the interior glass surfaces under Federal Specification DD-G-451C.

When transferring the warranty, the second property owner will be entitled to a 50% discount on the cost of a new insulated unit, should the original become defective as a result of the above reasons. However, if the insulated glass unit should fail prior to ten years after the original window or door purchase, the replacement unit will be at no charge.

**SCREEN - LIFETIME NON-PRORATED TRANSFERABLE WARRANTY**

The screen frame is warranted against cracking, breaking, warping, or otherwise failing for as long as

you live in your home. The fiberglass screen cloth will not tear or rip. If it does, Sunrise Windows will provide a new fiberglass screen cloth (FOB Temperance, MI) at no charge, all labor excluded. This warranty is transferable to the second property owner.

**Condensation**

The appearance of condensation or frost on either the inside or the outside surface of the insulated glass unit does not indicate a defective seal, an improper installation, or faulty workmanship. This is a direct result of excess moisture in the house or exterior condensation.

**PROCEDURE**

Sunrise Windows, Ltd., or authorized representative, reserves the right to inspect any window or door for which a warranty claim is made. Sunrise Windows, Ltd. will then forward to the installing contractor, or to the authorized contractor nearest your home, the warrantied parts at no charge. All claims should be made to the installing contractor. LABOR is not included in this Lifetime Limited Window & Patio Door Warranty. The installing dealer or distributor may charge labor fees to perform any warranty work. In no event shall Sunrise Windows, Ltd. be liable for special, incidental or consequential damages, or for any delays in the performance of the warranty due to circumstances beyond its control.

**THE FINE PRINT**

Caulking, which is required in most installations, is not considered part of the product; therefore, it is not covered by this warranty. The only issues which could void this warranty are improper installation, acts of God, and/or misuse or abuse. For commercial applications, the warranty is limited to 50 years.

To transfer warranty to a second homeowner, fill out attached form and forward it along with the processing fee of \$50.00 to Sunrise Windows, Ltd. within 60 days of property transfer.



# Register your Sunrise Lifetime Warranty Online!

Just visit: [www.MySunriseWarranty.com](http://www.MySunriseWarranty.com)

Your new Sunrise Windows systems are backed by a comprehensive warranty package that covers any material defects and any accidental glass breakage, for as long as you live in your home. The warranty is even transferable to a second homeowner.

Once you're registered, you'll have the security of knowing your new windows will be backed by a comprehensive warranty that protects them for as long as you're in your home.

Don't wait! Register today by filling out the form below and mailing to: SRW, Ltd., 200 Enterprise Dr., Temperance, MI 48182.

Our lifetime warranty covers:

- ▶ The window unit – moving and non-moving parts – and hardware
- ▶ The insulated sealed glass unit
- ▶ The screens
- ▶ The entire warranty is transferable to a second property owner

## Original Homeowner Warranty Registration

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email: \_\_\_\_\_

### Installation Information:

Company Name: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Installation Date (mm/dd/yy): \_\_\_\_\_ Manufacturer's Invoice No.: \_\_\_\_\_

Please place this information in the spaces provided on the back of your warranty.

To register this warranty, please fill out the following information, which is for internal use only and will not be sold or distributed to any other parties.

Please indicate your age range: 18-29  30-39  40-49  50-59  60-75  Over 75

How old is your home? \_\_\_\_\_ How long have you lived there? \_\_\_\_\_

Did you replace all your windows? Yes  No  Sliding Doors? Yes  No  N/A

What prompted you to contact your dealer?  Referral: \_\_\_\_\_  Newspaper

Internet  Radio  TV  Yellow Pages  Homeshow  Other: \_\_\_\_\_

Why did you choose your dealer?  Reputation  Prior Work  Pricing

Strong Presentation  Other: \_\_\_\_\_

Why did you replace your windows? (Check all that apply.)  Leaks Air  Leaks Water

Poor Appearance  Poor Operation  Inefficient  Other: \_\_\_\_\_

Why did you decide on Solace Windows?  Appearance  Efficiency Ratings  Price

Reputation  Easy Operation  Variety  Dealer Recommendation  Warranty

Other: \_\_\_\_\_

What other types of home improvement projects are you considering doing in the next 5 years?

Roofing  Siding  Kitchen  Bathroom  Deck/Patio  Room Addition

Remaining Windows/Sliding Doors  Other: \_\_\_\_\_

Would you recommend Sunrise Windows to your friends and family? Yes  No

Would you recommend your Sunrise Windows Dealer to your friends and family? Yes  No

## Warranty Transfer Registration

### Property Transferred To:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

### Transfer Information:

Transfer Date (mm/dd/yy): \_\_\_\_\_

(Warranty must be transferred within 60 day of property transfer.)

Manufacturer's Invoice No.: \_\_\_\_\_

Comments: \_\_\_\_\_

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Mail to:  
SRW, Ltd.  
200 Enterprise Dr.  
Temperance, MI 48182.