

HomeFix™ UltraCare™ Home Protection

Lifetime Warranty

Our All Inclusive, No Nonsense
Commitment to Our Customers.



We're always available
and always near by:

Headquarters

14880 Sweitzer Ln
Laurel, Maryland 20723

Reston

1768 Business Center Dr
Reston, VA 20190

Richmond

1638 E. Parham Rd.
Richmond, VA 23228

Norfolk

2730 Ayliff Road
Norfolk, VA 23513

Raleigh

3800 Gateway Centre Blvd., Ste. 310
Morrisville, NC 27560

Charlotte

3029 Horseshoe Lane, Suite B
Charlotte, NC 28208



For all warranty and service claims,
please visit [HomeFix.com/warranty](https://www.HomeFix.com/warranty)



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The decision to take on a home improvement project is an important one. At HomeFix, we want you to know that we'll do everything possible to guarantee a successful outcome, with our professional Customer Care Team to help you through each step of the process.

We start with superior quality products, professional and well-trained installation technicians, and stellar customer service. And by adding our UltraCare Lifetime Warranty, you can be assured the best outcome for you and your home. This all inclusive no nonsense lifetime warranty is the absolute best in the industry. We stand behind everything we do with our nearly 30 years of history.



HomeFix warrants to Owner that materials and equipment furnished under this Contract will be of good quality and new, unless this Contract requires or permits otherwise and HomeFix further warrants that its work will conform to the requirements of this Contract and will be free from material defects, except for those inherent in the quality of the work this Contract requires or permits.

All materials and labor are covered by the UltraCare Lifetime Warranty. The HomeFix UltraCare Lifetime Warranty provides a total umbrella warranty, with coverage that is inclusive of labor and materials, that is fully transferable at no charge to a subsequent owner. WARRANTY EXCLUDES EXTREME ACTS OF NATURE. This warranty includes accidental glass breakage for its Lifetime. To Transfer Warranty, contact customercare@homefixcr.com within 6 months of transfer of ownership.

All materials will be installed by Homefix Certified Installers.

The term of the UltraCare Lifetime Warranty granted by HomeFix commences on the date the work hereunder is substantially completed and continues for the applicable "Lifetime". "Lifetime" means 50 years for all roofing, windows, siding, and doors, except the "IKO Iron Clad System", which is 30 years and "TPO Roofing Systems", which is 20 years. "Lifetime" means 30 years on gutter systems and insulation packages.

UltraCare Lifetime Warranty means Owner is covered by: HomeFix UltraCare Warranty, the manufacturer's materials warranty, as well as the Good Housekeeping Seal of Approval.

UltraCare Lifetime Warranty remains in effect to cover Owner even if the manufacturer goes out of business as long as HomeFix can obtain replacement parts or materials. If original manufacturer parts are not available, substitutions may be used.



Warranty and Service Portal

Individual manufacturer warranties may be sent to homeowners after installation. Reaching us with questions or warranty issues couldn't be easier.

To initiate a warrant claim, please use this QR code or visit us at www.HomeFix.com/warranty.

To check on the status of your warranty, please call 1 (800) 606-XXXX.