

400 Ambassador Row, Longview TX., 75604

903-753-1321 903-753-1609 (F)

6/13/2024

Replacement Windows/Doors Installed in Stucco, EIFS/Dryvit

Our valued customer,

All Seasons Window and Door's (ASWD) company employed installers have the training/skill levels to install replacement windows in Stucco, EIFS/DRYVIT exterior walls. Even the highest level of classroom and jobsite training does not all ways prepare you for the unseen damage inside the wall especially on an EIFS/DRYVIT façade.

Saying that, if our install technicians remove a window and find mold in the wall we will spray a mold killer on the studs above, below and to each side of the opening. We will document each opening (via pictures) for the homeowners and our records.

Upon finding rot in the framing on an EIFS/Stucco/Dryvit home, we will document, spray and install the window/door. Unfortunately, ASWD cannot replace the framing without cutting or pulling down the exterior façade (EIFS/Stucco/Dryvit) covering the rot, thus damaging parts of the EIFS/DRIVIT/Stucco. The removal and replacement of EIFS/Stucco/Dryvit would exceed All Seasons installer's scope of responsibility according to the signed agreement.

Stephen Thacker Operations Mgr. AS Replacement Window and Door/ All Seasons Window and Door <u>stephent@aswmfg.com</u> 903-753-1321 (O) 903-753-1469 (F)

Customer Signature	2	Date
ASRW Consultant		Date